

AGQR CERTIFICATIONS PRIVATE LIMITED

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MANAGEMENT SYSTEM POLICY

AGQR CERTIFICATIONS PRIVATE LIMITED is committed to offer Management System Certification Services to the highest standard to all organizations without any discrimination, by delivering competent, consistent, impartial and value added conformity assessments.

We wish to achieve our aims as a major international accredited certification body and recognise that effective management of our customers, our staff, our certification process and our business results makes good business sense.

We want to achieve this by:-

- Offering certification service in accordance with ISO 17021:2006 that is fair, impartial and objective to all who wish to avail themselves of our service,
- Providing our customers with a professional service that is perceived to add value to their business and satisfy their expectations,
- Practising sound certification principles through competent staff.
- Developing an open exchange of information with organisations and the public on the certification service that we offer,
- Practising sound business principles to manage the certification body and give a return on our shareholder's investment,
- Communicating this policy to our staff, customers and interested parties.
- Continual improvement in building capacity for meeting changing needs of certifications.